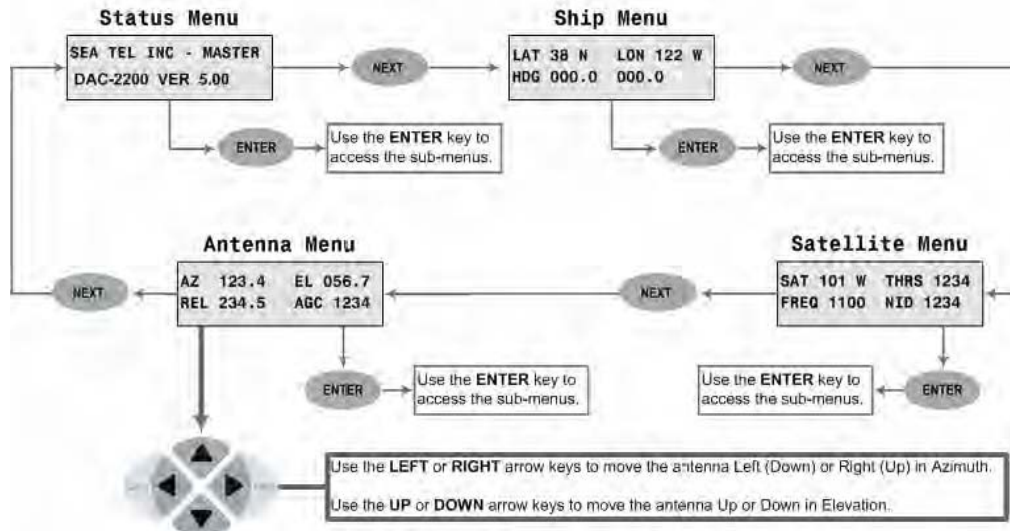


SEATEL FREQUENTLY ASKED QUESTIONS

1. How do you navigate around the DAC controller?

DAC-2200 Operation Menus



2. I am unable to get a solid tracking light on my DAC, are there any initial steps that I can try to rectify the problem before contacting ASC?

1. Check that the HDG and the LAT and LONG are correct and are being updated automatically, to test the LAT/LONG simply change the figure and it should automatically go back to its original figure.
2. Check that the antenna line of sight to the satellite is not obstructed by anything.
3. Check that the SAT and FREQ settings are correct, the following are the correct settings for use on the GE23 satellite and the FREQ is dependant on what satellite beam you are on, If you are unsure about what satellite and beam you are on contact ASC for further assistance.
 - SAT – 172E
 - FREQ –
 1. SP: 1423 for the Maritime HUB or 1439 for 7.1.1
 2. SEP: 1665
 3. SWP: 1529
4. Once you have checked these settings press the RESET button and wait to see if you receive a solid tracking light and if you are using an IDirect modem you should have a solid green RX light, if not you will need to contact ASC technical support for further assistance.